

Training



Maximize Your Investment in SAP SuccessFactors with Training

You've chosen to make a significant investment in SAP SuccessFactors, and spent the necessary time and effort to design new processes and configure the system for your organization. Now it's time to train business leaders, managers and employees on how to use the new processes and system to do their jobs.

Organizations with high user adoption tend to have a training program with a variety of easily accessible training resources to appeal to different learning preferences. Developing an effective training program with the right mix of resources requires significant planning, time and system expertise, and ideally starts many months before the system is ready to deploy. At 3D Results®, we specialize in solutions to help you through the planning, development and delivery of an effective SAP SuccessFactors training program.

An Integrated Approach

We recommend an integrated approach to training that illustrates the *hows* and *whys* of the new processes and system using a variety of delivery methods. Our training solutions specifically address:

- How to use the technology within the context of business processes
- Why processes have changed and the benefits of those changes
- Different learning styles by providing a variety of training methods

Training Solutions

Quick Start Guides

A quick start guide focuses on a particular process or function within the system, and provides step-by-step, written guidance for the end-user to complete a task or series of tasks. Quick start guides designed by 3D Results generally include 80% instruction on navigation and 20% tips and callouts on the identified process.

Show Me Video Scripts

Show Me Videos are located within SAP SuccessFactors and provide just-in-time, audiovisual guidance on key functions. 3D Results can create custom scripts for your specific instance, making it easy for you to record and publish useful videos for your end-users.



Train-the-Trainer Materials

One way to reduce training costs is to use a train-the-trainer approach. 3D Results provides materials your facilitator will need to effectively train others in your organization in how best to instruct end-users. Train-the-trainer session materials include an agenda, a presentation and suggested activities for the instructor to lead.

Training Templates Package

For organizations with dedicated training resources who need a starting point for training materials, 3D Results offers a training templates package. Each template was developed based on our best practice design and configuration. This kit includes editable templates for Quick Start Guides and Show Me Video Scripts.

eLearning

eLearning provides an on-demand option for end users to learn about the system at their own pace, while also reducing training costs and increasing global reach. 3D Results can design and develop interactive eLearning courses to instruct employees on the new system and processes. Courses may include features such as system demos, simulations and quizzes.

Why Choose 3D Results for Your Training Needs?

3D Results' training solutions are designed collaboratively with our customers. Our consultants combine their knowledge of SAP SuccessFactors with training best practices, while your team brings an understanding of your organization's unique culture and preferred training methods. Together, we create the most effective training curriculum to prepare your employees for the SAP SuccessFactors system and new business processes.

We deliver Results.

ABOUT 3D RESULTS

3D Results® provides consulting services for SAP SuccessFactors and IBM Kenexa cloud HCM suites. Our Process on Purpose® methodology ensures a successful implementation, while optimizing business processes and aligning systems with organizational talent strategy. Our experienced professionals offer thought leadership, a consultative style, and a focus on data science. We deliver Results.



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